

## Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



#### **Executive Summary**

Summarizes the Site, Parking, Facility Size, Staff and Contract Health Dollars necessary for the Service Delivery Plan in 2015. Identifies the Direct Care Services Offered to include highlighting any new services. Identifies the communities and population served for each service. The second page of the Executive Summary documents the priority resource issues as identified through the Master Planning process.

#### **Historical Utilization by Location of Encounter**

Documents 3 years of RPMS and contract care workloads provided at the facility predominantly serving the Primary Care Service Area by product line and specialty.

#### Historical Utilization by Community of Residence

Documents 3 years of RPMS and contract care workloads provided to the user population of the Service Delivery Area by product line and specialty.

#### **Market Assessment**

Compares the Historical Workload to the Health System Planning software and to national averages of patient care utilization, projecting future workloads based upon the worst case of these three planning scenarios. Also documents the percentage of care that will require contracting due to acuity and the quantity of care that can potentially be served by the direct care system.

#### Service Delivery Plan

Recommended service delivery plan by product line based upon projected workload, key characteristics, patient classification and tribal and IHS input.

#### **Resource Allocation**

Quantifies the necessary space and key characteristics for the Service Delivery Plan and compares them against existing resources. Also tabulates necessary contract health dollars based on the delivery plan.

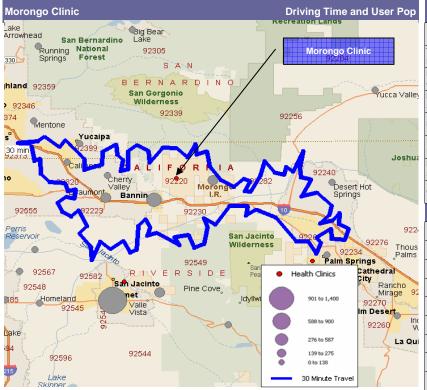
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#### Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### **Executive Summary**



**Primary Care Service Area Communities** 

Agua Calient Resv, Banning, Calimesa, Cathedral City, Cherry Valley, Desert Hot Springs, Joshua Tree, Morongo Resv, Palm Desert, Palm Springs, Yucca Valley

Population Summary												
2003 User Pop	2,797	Growt	h Rate	18.4%	2015 U	ser Pop	3,313					
		2	015 by A	ge								
0-14	987	15-44	1,550	45-64	556	65+	220					
		А	verage A	ge								
Service Area	23.6	Calif	ornia	26.7	U	36.0						
Ехр	anded Se	ervice Are	a #1		2015 U	ser Pop	N/A					
Services												
Communities												
Ехр	anded Se	ervice Are	a #2		2015 U	ser Pop	N/A					
Services												
Communities												

Resource Summary								
	Existing	%						
Total Gross Sq Mtrs (GSM)	2,342	4,154	56.4%					
IHS Supportable GSM	2,285	3,935	58.1%					
IHS Parking Spaces	86	142	60.6%					
IHS Site (Hectares)	0.9	3.0	29.8%					
Recurring IHS Positions vs RRM	101.9	87.8	116.0%					
IHS Supportable Space Staff	106.7	109.3	97.6%					
Contract Hith \$	690,228	7,221,021	9.6%					

Service Summary
Primary Care, including
FP, IM, Peds, OB/Gyn
Dental, Dental Specialists

Optometry, Podiatry, Mental Health Counselors

Social Workers

Substance Abuse Counselors

Visiting Professionals, including

**Psychiatry** 

Centralized Laboratory & Pharmacy

Public Health Nursing

**Public Health Nutrition** 

CHR

Elder Meals

Mobile Clinics

Senior Services

WIC, Commodities

Diabetes Program

Environmental Health

Security

Transportation

**Health Education** 

New services are identified in red.

### Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



#### **Executive Summary**

#### **Service Area Description**

The Morongo Health Center, serving the Primary Care Service Area Communities listed to the left, is located on the Morongo Reservation near the city of Banning, California. San Bernardino, California is approximately 27 miles away.

As the headquarters for the Riverside/San Bernardino Service Unit, it is a hub of primary care for Native Americans in Northern Riverside and Southern San Bernardino Counties. It sends most of its referral workload to Soboba or to facilities in Loma Linda, California. The closest alternative care options can be found in Banning (Primary & Secondary Care) and Loma Linda (Tertiary Care).

As noted in the Service Summary to the left, Morongo Health Center plans to operate as a 40 hour per week Health Center with complete primary care services, dental, behavioral health and supporting ancillary services. All administrative support for Riverside/San Bernardino Service Unit comes from Morongo Clinic. The clinic also provides Preventative Care, Senior Services, Environmental Health, and WIC programs.

#### **Facility Description**

The Morongo Facility, is housed in 10 trailers. Medical and Dental are connected as is the Optical/Outreach and Information Systems/Behavioral Health trailers. The entire clinic is approximately 2,285 SM, The clinical portion of the existing space occupies about 970 SM, or roughly 43% of the total space. All administrative as well as centralized lab and centralized pharmacy functions are housed at the Morongo Clinic.

	Services & Resourcing Priorities
1	Upgrade & expand clinic facilities
2	Recruit new Dental Specialists
3	Improve Eye Care technology
4	Offer dental implant program
5	Improve customer service
6	Move to decentralization of primary care
7	Move to centralization of specialty care and specialized ancillary support services, i.e. Pharmacy, Lab, Radiology
8	Create a Home Health service
9	Create a separate Behavioral Health facility for Outpatient Counseling as well as Transitional Care
10	Create electronic medical record to improve patient treatment issues across all clinics
11	
12	
13	
14	
15	



## **Executive Summary**

	Services & Resourcing Priorities Continued
16	
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	Campus Infrastructure Priorities									
1	Clinic is comprised of 10 Trailers, some connected most not.	7	Aging heating and A/C unites							
2	Lack of Parking	8								
3	Lack of expansion space	9								
4	Narrow hallways and cramped work spaces	10								
5	Lack of offices	11								
6	Age and high maintenance cost of trailers	12								

	Functional Deficiencies								
1	Distance between trailers	7							
2	Services spread out into different trailers	8							
3	Registration located away from service delivery	9							
4	Lack of classroom space	10							
5		11							
6		12							



### Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Historical Workloads by Location of Encounter - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

	D	irect or Trib	al Health Ca	ıre	Contract Health Care					
Discipline	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care	
		Provider 1	Visits Only			Р	rovider Visits	Only	1	
Primary Care										
Family Practice	6,015	4,911	4,460	5,129	0	0	0	0	0.0%	
Internal Medicine	0	4	3	2				0	0.0%	
Pediatric	900	1,942	1,663	1,502	0	0	0	0	0.0%	
Ob/Gyn	74	242	246	187	0	0	0	0	0.0%	
Emergency Care										
Emergency/Urgent	0	0	0	0				0	0%	
ER/Non-urgent	0	0	0	0				0	0%	
Specialty Care										
Orthopedics	0	0	0	0	0	0	0	0	0%	
Ophthalmology	0	0	0	0	0	0	0	0	0%	
Dermatology	0	0	0	0	0	0	0	0	0%	
General Surgery	0	0	0	0	0	0	0	0	0%	
Otolaryngology	0	0	0	0	0	0	0	0	0%	
Cardiology	0	0	0	0	0	0	0	0	0%	
Urology	0	0	0	0				0	0%	
Neurology	0	0	0	0	0	0	0	0	0%	
Nephrology	0	0	0	0	0	0	0	0	0%	
Allergy				0				0	0%	
Pulmonology				^	_			^	00/	
Gerontology										
Gastroenterology	N	o Provide	er Codes	within RP	MS Syste	m for the	se types	of Specia	alist.	
Rheumatology					,		,			
Oncology				_	_					
Pediatric-Genetics				0				0	0%	
Traditional Healing	0	0	0	0				0	0%	
Totals	6,989	7,099	6,372	6,820	0	0	0		0%	
Direct & Tribal Care + Contract Care	6,989	7,099	6,372	6,820						

<sup>\*</sup> Provider Visits - Document visits to a Physician, Nurse Practitioner, Midwife, and or Physician Assistant.

**Other Ambulatory Care Services** 

Dental Service Minutes	0	0	0	0				0	0%
Optometry Visits	527	1,116	1,290	978	0	0	0	0	0.0%
Podiatry Visits	339	529	563	477	0	0	0	0	0.0%
Dialysis Patients	0	0	0	0				0	0%
Audiology Visits	0	0	0	0	0	0	0	0	0%
Outpatient Behavioral									_
Health									
Mental Health Visits	0	0	0	0				0	0%
Psychiatry	218	285	233	245	0	0	0	0	0.0%
Social Services Visits	0	0	0	0				0	0%
Alcohol & Substance Abuse	0	0	0	0				0	0%
Visits	U	U	U	U				U	0%
BH Visit Totals	218	285	233	245	0	0	0	0	0.0%

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### Historical Workloads by Location of Encounter - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

		Direct or Trib	al Health Ca	re	Contract Health Care				
Discipline	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care
Inpatient Care									
Labor & Delivery Births	0	0	0	0	0	0	0	0	0%
Obstetrics Patient Days	0	0	0	0	0	0	0	0	0%
Neonatology Patient Days	0	0	0	0	0	9	0	3	100.0%
Pediatric Patient Days	0	0	0	0	0	1	3	1	100.0%
Adult Medical Patient Days									
Cardiology	0	0	0	0	0	0	0	0	0%
Endocrinology	0	0	0	0	0	0	0	0	0%
Gastroenterology	0	0	0	0	0	0	0	0	0%
General Medicine	0	0	0	0	0	0	3	1	100.0%
Hematology	0	0	0	0	0	0	0	0	0%
Nephrology	0	0	0	0	0	0	0	0	0%
Neurology	0	0	0	0	0	0	11	4	100.0%
Oncology	0	0	0	0	0	0	0	0	0%
Pulmonary	0	0	0	0	0	0	0	0	0%
Rheumatology	0	0	0	0	0	0	0	0	0%
Unknown	0	0	0	0	0	0	1	0	100.0%
	0	0	0	0	0	0	15	5	
Medical Patient Day Total	U	U	U	U	U	U	15	5	100.0%
Adult Surgical Patient Days	ō	0	•	•	0	•	•	0	00/
Dentistry	0	0	0	0	0	0	0	0	0%
Dermatology	0	0	0	0	0	0	0	0	0%
General Surgery	0	0	0	0	0	0	0	0	0%
Gynecology	0	0	0	0	0	0	0	0	0%
Neurosurgery	0	0	0	0	0	0	0	0	0%
Ophthalmology	0	0	0	0	0	0	1	0	100.0%
Orthopedics	0	0	0	0	0	0	0	0	0%
Otolaryngology	0	0	0	0	0	0	0	0	0%
Thoracic Surgery	0	0	0	0	0	0	0	0	0%
Urology	0	0	0	0	0	0	0	0	0%
Vascular Surgery	0	0	0	0	0	0	0	0	0%
Surgical Patient Day Total	0	0	0	0	0	0	1	0	100.0%
Psychiatry Patient Days	0	0	0	0	0	0	0	0	0%
Medical Detox Patient Days	0	0	0	Ö	0	0	0	0	0%
Sub Acute/Transitional Care	0	0	0	0	Ŭ	Ŭ	Ū	0	0%
Inpatient Care Totals	0	0	0	0	0	10	19	10	100.0%
Impatient Gare Totals	0	U	U	0	0	10	10	10	100.070
Direct & Tribal + Contract Care	0	10	19	10					
Substance Abuse Non- Acute	e Care								
Adult Residential Treatment	0	0	0	0				0	0%
Adol. Residential Treatment	0	0	0	0				0	0%
SA Transitional Care	0	0	0	0				0	0%
Substance Abuse Totals	0	0	0	0	0	0	0	0	0%
Elder Care									
Skilled Nursing Patients	0	0	0	0				0	0%
Assisted Living Patients	0	0	0	0				0	0%
Hospice Patients	0	0	0	0				0	0%
Nursing Home Totals	0	0	0	0	0	0	0	0	0%
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### Historical Workloads by Location of Encounter - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

	Direct or Tribal Health Care				Contract Health Care				
Discipline	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care
Ancillary Services		•					•		
Lab Billable Tests	0	0	0	0				0	0%
Pharmacy Scripts	0	0	0	0				0	0%
Acute Dialysis Procedures	0	0	0	0				0	0%
Radiographic Exams	0	0	0	0	0	0	0	0	0%
Ultrasound Exams	0	0	0	0				0	0%
Mammography Exams	0	0	0	0				0	0%
Fluoroscopy Exams	0	0	0	0				0	0%
CT Exams	0	0	0	0				0	0%
MRI Exams	0	0	0	0				0	0%
Nuclear Medicine Exams	0	0	0	0				0	0%
Rad. Oncology Treatments	0	0	0	0				0	0%
Chemotherapy Treatments	0	0	0	0				0	0%
Physical Therapy Visits	0	0	0	0				0	0%
Occupational Therapy Visits	0	0	0	0				0	0%
Speech Therapy Visits	0	0	0	0				0	0%
Respiratory Therapy	0	0	0	0				0	0%
Cardiac Catheterization	0	0	0	0				0	0%
Home Health Care Patients	0	0	0	0				0	0%
Minor Procedure Cases									
Endoscopy	0	0	0	0	0	0	0	0	0%
Outpatient Surgery Cases									
Cardiovascular	0	0	0	0	0	0	0	0	0%
Digestive	0	0	0	0	0	0	0	0	0%
Endocrine	0	0	0	0	0	0	0	0	0%
ENT	0	0	0	0	0	0	0	0	0%
Gynecology	0	0	0	0	0	0	0	0	0%
Hemic and Lymphatic	0	0	0	0	0	0	0	0	0%
Integument	0	0	0	0	0	0	0	0	0%
Musculoskeletal	0	0	0	0	0	0	0	0	0%
Nervous	0	0	0	0	0	0	0	0	0%
Ocular	0	0	0	0	0	0	0	0	0%
Respiratory	0	0	0	0	0	0	0	0	0%
Urogenital	0	0	0	0	0	0	0	0	0%
OP Surgical Case Total	0	0	0	0	0	0	0	0	0%
Inpatient Surgery Cases	0	0	0	0	0	1	1	1	100.0%
Surgical Case Total	0	0	0	0	0	1	1	1	100%
Direct & Tribal + Contract Care	0	1	1	1					
FMC Dro Hoonital Door	0	0	0	0				0	00/
EMS - Pre-Hospital Resp.	0	0	0	0				0	0%
EMS - Inter Hospital Resp	0	0	0	0				0	0%



### Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



## Historical Workloads by Community of Residence - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

	D	irect or Trib	al Health Ca	ıre	Contract Health Care					
Discipline	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care	
		Provider '	isits Only			Р	rovider Visits	Only		
Primary Care										
Family Practice	4,376	4,344	4,705	4,475	0	0	0	0	0.0%	
Internal Medicine	7	35	28	23				0	0.0%	
Pediatric	709	1,394	1,445	1,183	0	0	0	0	0.0%	
Ob/Gyn	42	178	210	143	0	0	0	0	0.0%	
Emergency Care										
Emergency/Urgent	0	0	0	0				0	0%	
ER/Non-urgent	0	0	1	0				0	0.0%	
Specialty Care										
Orthopedics	0	0	0	0	0	0	0	0	0%	
Ophthalmology	0	1	1	1	0	0	0	0	0.0%	
Dermatology	0	0	0	0	0	0	0	0	0%	
General Surgery	0	0	0	0	0	0	0	0	0%	
Otolaryngology	0	0	0	0	0	0	0	0	0%	
Cardiology	0	1	4	2	0	0	0	0	0.0%	
Urology	0	0	0	0				0	0%	
Neurology	0	0	0	0	0	0	0	0	0%	
Nephrology	0	0	0	0	0	0	0	0	0%	
Allergy				0				0	0%	
Pulmonology				^	_			^	00/	
Gerontology	_									
Gastroenterology	N	o Provide	r Codes	within RP	MS Syste	m for the	se types	of Specia	alist.	
Rheumatology					, - , - , - , - , - , - , - , - ,		,			
Oncology	_									
Pediatric-Genetics				0				0	0%	
Traditional Healing	0	0	0	0				0	0%	
Totals	5,134	5,953	6,394	5,827	0	0	0		0%	
Direct & Tribal Care + Contract Care	5,134	5,953	6,394	5,827						

 $<sup>^{\</sup>star}\ \mathsf{Provider}\ \mathsf{Visits}\ \mathsf{-}\ \mathsf{Document}\ \mathsf{visits}\ \mathsf{to}\ \mathsf{a}\ \mathsf{Physician}, \mathsf{Nurse}\ \mathsf{Practitioner}, \mathsf{Midwife}, \mathsf{and}\ \mathsf{or}\ \mathsf{Physician}\ \mathsf{Assistant}.$ 

**Other Ambulatory Care Services** 

Dental Service Minutes	0	0	0	0				0	0%
Optometry Visits	517	551	694	587	0	0	4	1	0.2%
Podiatry Visits	285	525	587	466	0	0	0	0	0.0%
Dialysis Patients	0	0	0	0				0	0%
Audiology Visits	0	0	0	0	0	2	7	3	100.0%
Outpatient Behavioral									_
Health									
Mental Health Visits	0	0	0	0				0	0%
Psychiatry	145	172	179	165	0	0	0	0	0.0%
Social Services Visits	0	0	0	0				0	0%
Alcohol & Substance Abuse	0	0	0	0				0	0%
Visits	U	U	U	U				U	0 /0
BH Visit Totals	145	172	179	165	0	0	0	0	0.0%

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## Historical Workloads by Community of Residence - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

	0	irect or Trib	al Health Ca	are		Co	ntract Healt	h Care	
Discipline	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care
Inpatient Care									
Labor & Delivery Births	0	0	0	0	0	0	2	1	100.0%
Obstetrics Patient Days	0	0	0	0	0	0	2	1	100.0%
Neonatology Patient Days	0	0	0	0	0	0	5	2	100.0%
Pediatric Patient Days	0	0	0	0	0	0	71	24	100.0%
Adult Medical Patient Days									
Cardiology	0	0	0	0	0	0	0	0	0%
Endocrinology	0	0	0	0	0	0	0	0	0%
Gastroenterology	0	0	0	0	0	0	0	0	0%
General Medicine	0	0	0	0	0	0	5	2	100.0%
Hematology	0	0	0	0	0	0	1	0	100.0%
Nephrology	0	0	0	0	0	1	0	0	100.0%
Neurology	0	0	0	0	0	0	4	1	100.0%
Oncology	0	0	0	0	0	0	0	0	0%
Pulmonary	0	0	0	0	0	1	1	1	100.0%
Rheumatology	0	0	0	0	0	0	0	0	0%
Unknown	0	0	0	0	0	0	29	10	100.0%
Medical Patient Day Total	0	0	0	0	0	2	40	14	100.0%
Adult Surgical Patient Days									
Dentistry	0	0	0	0	0	0	0	0	0%
Dermatology	0	0	0	0	0	0	0	0	0%
General Surgery	0	0	0	0	0	0	2	1	100.0%
Gynecology	0	0	0	0	0	0	0	0	0%
Neurosurgery	0	0	0	0	0	0	0	0	0%
Ophthalmology	0	0	0	0	0	0	1	0	100.0%
Orthopedics	0	0	0	0	0	0	0	0	0%
Otolaryngology	0	0	0	0	0	0	0	0	0%
Thoracic Surgery	0	0	0	0	0	0	0	0	0%
Urology	0	0	0	0	0	0	0	0	0%
Vascular Surgery	0	0	0	0	0	0	0	0	0%
Surgical Patient Day Total	0	0	0	0	0	0	3	1	100.0%
Psychiatry Patient Days	0	0	0	0	0	0	13	4	100.0%
Medical Detox Patient Days	0	0	0	0	0	0	67	22	100.0%
Sub Acute/Transitional Care	0	0	0	0				0	0%
Inpatient Care Totals	0	0	0	0	0	2	201	68	100.0%
Direct & Tribal + Contract Care	0	2	201	68					
Substance Abuse Non- Acute	Care								
Adult Residential Treatment	0	0	0	0				0	0%
Adol. Residential Treatment	0	0	0	0				0	0%
SA Transitional Care	0	0	0	0				0	0%
Substance Abuse Totals	0	0	0	0	0	0	0	0	0%
Elder Care									
Skilled Nursing Patients	0	0	0	0				0	0%
Assisted Living Patients	0	0	0	0				0	0%
Hospice Patients	0	0	0	0				0	0%
Nursing Home Totals	0	0	0	0	0	0	0	0	0%



## Historical Workloads by Community of Residence - Native American

Historical Workloads according to RPMS, Contract Health and Questionnaire data.

	D	irect or Trib	al Health Ca	ire		Col	ntract Healtl	n Care	
Discipline	2002	2003	2004	Average	2002	2003	2004	Average	% Contract Care
Ancillary Services		•					•		
Lab Billable Tests	0	0	0	0				0	0%
Pharmacy Scripts	0	0	0	0				0	0%
Acute Dialysis Procedures	0	0	0	0				0	0%
Radiographic Exams	0	0	0	0	1	6	123	43	100.0%
Ultrasound Exams	0	0	0	0				0	0%
Mammography Exams	0	0	0	0				0	0%
Fluoroscopy Exams	0	0	0	0				0	0%
CT Exams	0	0	0	0				0	0%
MRI Exams	0	0	0	0				0	0%
Nuclear Medicine Exams	0	0	0	0				0	0%
Rad. Oncology Treatments	0	0	0	0				0	0%
Chemotherapy Treatments	0	0	0	0				0	0%
Physical Therapy Visits	0	0	0	0				0	0%
Occupational Therapy Visits	0	0	0	0				0	0%
Speech Therapy Visits	0	0	0	0				0	0%
Respiratory Therapy	0	0	0	0				0	0%
Cardiac Catheterization	0	0	0	0				0	0%
Home Health Care Patients	0	0	0	0				0	0%
Minor Procedure Cases									
Endoscopy	0	0	0	0	0	0	0	0	0%
Outpatient Surgery Cases									
Cardiovascular	0	0	0	0	0	0	0	0	0%
Digestive	0	0	0	0	0	0	0	0	0%
Endocrine	0	0	0	0	0	0	0	0	0%
ENT	0	0	0	0	0	0	1	0	100.0%
Gynecology	0	0	0	0	0	0	0	0	0%
Hemic and Lymphatic	0	0	0	0	0	0	0	0	0%
Integument	0	0	0	0	0	0	0	0	0%
Musculoskeletal	0	0	0	0	0	0	1	0	100.0%
Nervous	0	0	0	0	0	0	0	0	0%
Ocular	0	0	0	0	0	0	1	0	100.0%
Respiratory	0	0	0	0	0	0	0	0	0%
Urogenital	0	0	0	0	0	0	0	0	0%
OP Surgical Case Total	0	0	0	0	0	0	3	1	100%
Inpatient Surgery Cases	0	0	0	0	0	0	4	1	100.0%
Surgical Case Total	0	0	0	0	0	0	7	2	100%
Direct & Tribal + Contract Care	0	0	7	2					
EMS - Dro Hoopital Book	0	0	0	0				0	00/
EMS - Pre-Hospital Resp.	0	0	0	0				0	0%
EMS - Inter Hospital Resp	0	0	0	0				0	0%

## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Market Assessment - Native American

Historical vs. Market Potential - In accordance to the population, compares the Historical Workload to the US State or National Average (USNA) and IHS Health System Planning (HSP) Software. USNA are taken from a number of sources see Patient Utilization Table for sources.

3341333.					2215		00/55			
Year		2003			2015		2015 Planning Assumption			
HSP User Pop PSA		2,797			3,313					
Discipline	3 Year History	USNA	HSP	3 Year History	USNA	HSP	Total	Direct Care	Contract Care	
	Prov	vider Visits Or	nly	Pro	ovider Visits Or	P	rovider Visits O	nly		
Primary care										
Family Practice	4,475	3,070		5,301	3,632	-	8,279	8,279	0	
Internal Medicine	23	1,134		28	1,338	Cell = Sub-Total less PC	1,338	1,338	0	
Pediatric	1,183	1,555		1,401	1,853	Specialties	1,853	1,853	0	
Ob/Gyn	143	1,146		170	1,355		1,355	1,355	0	
Urgent Care Clinic	0			0			0	0	0	
Primary Care Sub-Tot.	5,825	6,904	10,838	6,899	8,178	12,826	12,826	12,826	0	
Emergency Care										
Emergency/Urgent	0	631		0	748	Cell = Sub-Total	748	748	0	
ER/Non-urgent		421			498	less E/U	▶ 692	692	0	
Emerg. Care Sub-Tot.	0	1,052	1,217	0	1,246	1,440	1,440	1,440	0	
Specialty Care										
Orthopedics	0	520		0	615		615	615	0	
Onthopedics Ophthalmology	1	358		1	423		423	423	0	
Dermatology	0	406		0	480		480	480	0	
General Surgery	0	398		0	470		470	470	0	
Otolaryngology	0	243		0	288		288	288	0	
Cardiology	2	110		2	129		129	129	0	
Urology	0	132		0	155		155	155	0	
Neurology	0	110		0	130		130	130	0	
Other Specialties	Ü	864		0	1,020		725	725	0	
Nephrology	0	Unknown		0	Unknown		0	0	0	
Allergy	0	87		0	103		103	103	0	
Pulmonology	0	37		0	44		44	44	0	
Gerontology	0	Unknown		0	Unknown		0	0	0	
Gastroenterology	0	72		0	85		85	85	0	
Rheumatology	0	Unknown		0	Unknown		0	0	0	
Oncology	0	53		0	63		63	63	0	
Pediatric-Genetics	0	Unknown		0	Unknown		0	0	0	
Traditional Healing	0	Unknown		0	Unknown		0	0	0	
Specialty Care Sub-Tot.	2	3,388	472	3	4,003	563	3,708	3,708	0	
Total Provider Visits By										
PSA Residents	5,827	11,345	12,527	6,902	13,427	14,829	17,974	17,974	0	
Provider Visits	Unmet need if (-)	-6,700	Over Utilizatio	on if (+)						
					. ,					
Total Provider Patient	2.08	4.06	4.48			y dividing the	Total Provide	er Visits from th	e PSA by	
Utilization Rate				the User P	opulation.					
Other Ambulatory Care Services										
Dental Service Minutes	0	250,422	265,715	0	296,533	314,735	314,735	314,735	0	
Optometry Visits	589	Unknown	894	697	Unknown	1,058	1,058	1,058	0	
Podiatry Visits	466	517	004	552	608	1,000	608	608	0	
Dialysis Patients	0	Unknown		0	Unknown		0	0	0	
Audiology Visits	3	441	295	4	523	354	523	523	0	
						,	320			
Outpatient Behavioral Health		I la la come	474		I laler see	F00	F00	F00	0	
Mental Health Visits	0	Unknown	471	0	Unknown	563	563	563	0	
Psychiatry	165	287		196	339		339	339	0	
Social Services Visits Alcohol & Substance Abuse	0 0	Unknown Unknown		0 0	Unknown Unknown		0	0	0 0	
BH Visits Totals	165	287	471	196	339	563	902	902	0	
DIL VISILS TOTALS	100	201	4/1	190	555	505	302	302	U	

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### Market Assessment - Native American

Historical vs. Market Potential - In accordance to the population, compares the Historical Workload to the US State or National Average (USNA) and IHS Health System Planning (HSP) Software. USNA are taken from a number of sources see Patient Utilization Table for sources.

Year	ear 2003				2015		2015 Planning Assumption		
HSP User Pop PSA		2,797			3,313				
Discipline	3 Year History	USNA	HSP	3 Year History	USNA	HSP	Total	Direct Care	Contract Care
Innations Cons	Pro	vider Visits Or	nly	Pro	vider Visits On	ily	Р	rovider Visits O	nly
Inpatient Care Labor & Delivery Births	1	56	50	1	66	60	66	54	12
Obstetrics Patient Days	1	115	108	1	136	129	136	111	24
Neonatology Patient Days	2	159	100	2	190	120	190	116	74
Pediatric Patient Days	24	79	N/A	28	94	N/A	94	59	35
Adult Medical Patient Days									
Cardiology	0	77		0	91		91	77	26
Endocrinology	0	14		0	16		16	18	0
Gastroenterology	0	48		0	57		57	64	0
General Medicine	2	59		2	69		69	70	8
Hematology	0	8		0	10		10	6	6
Nephrology Neurology	0 1	14 32		0 2	17 38		17 38	16 38	3 5
Oncology	0	20		0	36 24		36 24	9	18
Pulmonary	1	75		1	89		89	84	16
Rheumatology	0	3		0	3		3	3	0
Unknown	10	5		11	6		11	13	0
Medical Patient Day Total	14	355	404	17	418	477	477	396	80
Adult Surgical Patient Days									
Dentistry	0	1		0	1		1	1	0
Dermatology	0	2		0	2		2	2	0
General Surgery	1	104		1	122		122	82	40
Gynecology	0	24		0	28		28	24	4
Neurosurgery	0	25		0	30		30	10	20
Ophthalmology	0	1		0	1		1	0	1
Orthopedics Otolaryngology	0 0	64 22		0	75 26		75 26	63 4	12 22
Thoracic Surgery	0	39		0	46		46	2	43
Urology	0	14		0	17		17	8	9
Vascular Surgery	0	25		0	29		29	12	17
Surgical Patient Day Total	1	320	276	1	377	327	377	208	169
Psychiatry Patient Days	4	60	33	5	70	41	70	18	52
Medical Detox Patient Days	22	10		26	12		26	18	8
Sub Acute/Transitional Care	0	202		0	238		238	238	0
Inpatient Care Totals	68	1,299	821	80	1,534	974	1,608	1,165	443
Inpatient Patient Days	Unmet need if (-)	-1 231	Over Utilization	on if (+)					
Substance Abuse Non-Acute	Care								
Adult Residential Treatment	0	479		0	565		565	565	0
Adol. Residential Treatment	0	127		0	148		148	148	0
SA Transitional Care	0	20		0	23		23	23	0
Substance Abuse Total	0	626	0	0	737	0	737	737	0
Elder Care	U	020	J	U	, 01		, 01	, 01	
Skilled Nursing Patients	0	4		0	5		5	5	0
Assisted Living Patients	0	5		Ö	6		6	6	0
Hospice Patients	0	0		0	0		0	0	0
Nursing Home Total	0	10	0	0	12	0	12	12	0

# The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Market Assessment - Native American

Historical vs. Market Potential - In accordance to the population, compares the Historical Workload to the US State or National Average (USNA) and IHS Health System Planning (HSP) Software. USNA are taken from a number of sources see Patient Utilization Table for sources.

Year		2003			2015		2015 PI	anning Ass	umption
HSP User Pop PSA		2,797			3,313				
Discipline	3 Year History	USNA	HSP	3 Year History	USNA	HSP	Total	Direct Care	Contract Care
	Pro	ovider Visits On	у	Pro	ovider Visits On	ly	Pi	ovider Visits O	nly
Ancillary Services									
Laboratory Services									
Clinical Lab Billable Tests		11,522	11,886		13,626	14,092	14,092	13,226	844
Microbiology Billable Tests		1,639	2,473		1,940	2,934	2,934	1,758	1,172
Blood Bank Billable Tests		287	263		339	312	339	332	7
Anatomical Pathology		24	89		28	108	108	70	38
Lab Billable Tests	0	13,472	14,712	0	15,933	17,446	17,446	15,385	2,060
Pharmacy Scripts	0	28,362		0	33,568		33,568	33,568	0
Acute Dialysis Procedures	0	8		0	10		10	10	0
Radiographic Exams	43	944	1,136	51	1,116	1,344	1,344	1,344	0
Ultrasound Exams	0	187	164	0	221	195	221	221	0
Mammography Exams	0	372	341	0	438	402	438	438	0
Fluoroscopy Exams	0	47	81	0	56	95	95	95	0
CT Exams	0	72	33	0	85	39	85	85	0
MRI Exams	0	49		0	58		58	58	0
Nuclear Medicine Exams	0	121		0	144		144	144	0
Rad. Oncology Treatments	0	Unknown		0	Unknown		0	0	0
Chemotherapy Treatments	0	Unknown		0	Unknown		0	0	0
Rehabilitation Services									
Physical Therapy Visits	0	Unknown		0	Unknown		0	1,038	0
Occupational Therapy Visits	0	Unknown		0	Unknown		0	297	0
Speech Therapy Visits	0	Unknown		0	Unknown		0	148	0
Rehab Total Visits	0	-	1,325	0	-	1,483	1,483	1,483	0
Respiratory Therapy	_	Unknown	32,896	0	Unknown	39,082	39,082	39,082	0
Workload Minutes	0		02,000			00,002	·		
Cardiac Catheterization	0	11		0	20		20	20	0
Home Health Care Patients	0	18		0	21		21	21	0
Minor Procedure Cases	_								
Endoscopy	0	45		0	52		52	52	0
Outpatient Surgery Cases	•	_			_		_	_	_
Cardiovascular	0	3		0	3		3	3	0
Digestive	0	47		0	55		55	55	0
Endocrine	0	0		0	0		0	0	0
ENT	0	21		0	25		25	25	0
Gynecology	0	16		0	19		19	19	0
Hemic and Lymphatic	0	1		0	1		1	1	0
Integument	0	18		0	21		21	21	0
Musculoskeletal	0	29		0	34		34	34	0
Nervous	0	8		0	9		9	9	0
Ocular	0	17		0	21		21	21	0
Respiratory	0	2		0	3		3	3	0
Urogenital	0	12	05	0	14	0.5	14	14	0
OP Surgical Case Total	1	173	68	1	204	85	204	204	0
Inpatient Surgery Cases	1	70	56	2	82	71	82	50	32
Surgical Case Total	2	243	124	3	287	155	287	255	32
EMS Responses	0	366		0	434		434	434	0





### Delivery Plan - Native American (IHS)

Establishes Projected workload and key characteristics per product line, while recommending a delivery option.

			Projected Need		Delivery Options					
	PSA Direct	+ ESA Direct	Key Characteristics	# Req'd		PSA			s due to shold	
Discipline	Care	Care	(KC)	in 2015	On Site	On Site VP	CHS*	Srv Unit	Region	Remarks

#### **Primary Care** (Provider Visits)

16.0%

Primary Care Clinic examines, diagnoses, and treats ambulatory patients giving continuity and coordination to their total healthcare including referral to other health professionals and admissions to inpatient services while retaining primary responsibility for care of these patients, as appropriate. Primary Care Clinic assesses, provides, and evaluates the care of patients with healthcare problems including history and physical, assessment and treatment of common minor illnesses, maintenance care of patients with chronic diseases, and health counseling and teaching.

Family Practice	9,604	9,604	Providers	2.1	9,604
Internal Medicine	1,552	1,552	Providers	0.4	1,552
Pediatric	2,150	2,150	Providers	0.5	2,150
Ob/Gyn	1,572	1,572	Providers	0.5	1,572
Urgent Care Clinic	0	0	Providers	0.0	0
Primary Care Total	14,878	14,878	Providers	3.5	14,878

#### **Emergency Care**

The Emergency Medical Clinic provides emergency care, diagnostic services, treatment, surgical procedures, and proper medical disposition of an emergency nature to patients who present themselves to the service. It refers patients to specialty clinics and admits patients as needed; provides clinical consultation services and professional training of assigned personnel; supports mass casualty and fire drills; and prepares reports.

Emergency/Urgent	748	748	Patient Spaces	0.2	748
ER/Non-urgent	692	692	Providers	0.1	692
Emergency Care Total	1,440	1,440	Patient Spaces	0.7	1,440

#### **Specialty Care**

Crossover %

0.0%

Specialty Care examines, diagnoses, and treats diseases and injuries requiring specialized capabilities diagnosis and procedures beyond the Primary Care team. The service is typically provided by visiting providers who have established clinic hours for consistent referral patterns

The service is typically	provided by v	isiting provi	ders who have established clinic hot	urs for consistent referral patterns.		
Orthopedics	615	615	Providers 0.2		615	Soboba
Ophthalmology	423	423	Providers 0.1		423	Soboba
Dermatology	480	480	Providers 0.1		480	Soboba
General Surgery	470	470	Providers 0.2	470		
Otolaryngology	288	288	Providers 0.1	288		
Cardiology	129	129	Providers 0.1		129	Soboba
Urology	155	155	Providers 0.1	155		
Neurology	130	130	Providers 0.1	130		
Subspecialties	725	725	Providers 0.4	725		
Nephrology	0	0	Providers 0.0	0		
Allergy	103	103	Providers 0.1	103		
Pulmonology	44	44	Providers 0.0	44		
Gerontology	Unknown	0	Providers Unknown	Х		
Gastroenterology	85	85	Providers 0.0		85	Soboba
Rheumatology	Unknown	0	Providers Unknown	Х		
Oncology	63	63	Providers 0.0	63		
Pediatric-Specialist	Unknown	0	Providers Unknown	Х		
Traditional Healing	0	0	Providers 0.0			
Specialty Care Sub- Total	3,708	3,708		1,977	1,731	

July 2006





### Delivery Plan - Native American (IHS)

Establishes Projected workload and key characteristics per product line, while recommending a delivery option.

			Projected Need				Delivery	Options		
	PSA Direct	+ ESA Direct	Key Characteristics	# Req'd		PSA		Referrals du Threshol		
Discipline	Care	Care	(KC)	in 2015	On Site	On Site VP	CHS*	Srv Unit Re	egion	Remarks
Other Ambulatory Care										
Crossover % - Dental	0.0%		Crossover % - Optometry	1.0%						
Dental Service	314,735	314,735	Dentists	1.9	314,735	0.4				
Dental Clinic provides	accietance in	achieving a	Visiting Specialist nd maintaining the high	nest level of	oral health n	0.4	mnhasizos tl	ne prevention of	dispasa	
Optometry Visits	1,069	1,069	Optometrist	0.5	1.069	ossible. It also e	mpnasizes u	ie prevention or c	iisease.	
	•		s, and adnexa includin		.,	ocedures, presc	ribes lenses i	to correct refractiv	ve error	and improv
			nosis and treatment of	•	•	.,				,
Podiatry Visits	608	608	Podiatrists	0.2	608					
<sup>2</sup> odiatry examines, dia	agnoses, and	treats patier	nts with disorders, disea	ases, and inj	uries to the f	foot or adjunctive	e tissue; prov	rides follow-up ca	re for se	lected post-
pperative ambulatory p	patients; provi	des a comp	rehensive plan of care	for patients,	including mo	onitoring and ma	intaining thei	r state of health,	counsel	ing and
			revention of disease; a	•			vices, medica	al care evaluation	, profes	sional traini
• •			sion of reports, and ma		medical reco	ords.	0			
Dialysis Patients	0	0	Dialysis Stations	0.0			0			
			blood through use of a her specialized suppor							
Audiology Visits	523	523	Audiologists	0.3			523			
The Audiology Clinic p	rovides comp	rehensive a	udiologic support for pa	atients for the	e determinat	ion of etiology, p	athology, an	d magnitude of h	earing lo	ss and
services, patient care,	information, r	eferral, and	logical, psychosocial, s follow-up services to fa hich includes self-referi	acilitate medi	ical diagnosi:	s, care, treatme	nt; and prope	r disposition of pa	atients (i	npatient an
nformation and referra	al, and discha	rge planning	comprehensive plan of g; provides clinical and personnel; prepares an	consultative	services to p	oatients and fam	ilies, social s	ervice delivery ev		
Mental Health	563	563	Counselors	2.1	2.5					
Psychiatry Provider		339	Providers	0.2		0.4	339			
Social Service	0	0	Counselors	1.2	1.5					
Alcohol &	0			0.0	2.5					O
Substance Abuse	0	0	Counselors	0.0	2.5					Overrid
Behavioral Health	002	002	Caunaalara	2.2	C F		220			
Totals	902	902	Counselors	3.2	6.5		339			
npatient Care										
Labor & Delivery	54	54	LDRs	0.7	0		54			
Obstetrics Patient Days	111	111	# of Beds	1.2	0		111			
	specialized of	care, treatme	ent, and consultative ev	aluation to e	eligible inpati	ents; provides a	ntepartum. d	elivery, and postr	partum d	are to
maternity patients; and delivery care by specia	I has respons ally trained pe if it is perforn	ibility for the rsonnel to e ned in the si	e operation and mainter ligible patients, includir uite. Additional activitie	nance of the ng prenatal c	labor and de are during la	elivery suite. The bor, assistance	e labor and d during delive	elivery suite prov ry, post-natal car	ides lab e, and n	or and ninor
Neonatology Patient Days	116	116	# of Bassinets	1.2	0		116			

The Newborn Nursery provides specialized inpatient care, treatment, and consultative evaluation of newborn infants; coordinates healthcare delivery relative to the examination, diagnosis, treatment, and proper disposition of the newborn, including those born prematurely; and provides for, or otherwise ensures, appropriate diagnostic evaluation and care of all inpatient in the neonatal age group; prepares medical records; and submits required reports.

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### Delivery Plan - Native American (IHS)

Establishes Projected workload and key characteristics per product line, while recommending a delivery option.

			Projected Need		Delivery Options						
	PSA Direct	+ ESA Direct	Key Characteristics	# Req'd		PSA Referrals due to Threshold					
Discipline	Care	Care	(KC)	in 2015	On Site	On Site VP	CHS*	Srv Unit	Region	Remarks	
Pediatric Patient Davs	59	59	# of Beds	0.8	0		59				

Pediatric Care provides specialized inpatient care, treatment, and consultative evaluation of infants, children, and adolescents; maintains close liaison with the other professional services; coordinates healthcare delivery relative to the examination, diagnosis, treatment, and proper disposition of eligible patients; prepares medical records; and submits required reports.

#### Adult Medical Acute Care

Medical Care provides inpatient care and consultative evaluation in the medical specialties and subspecialties described in this section; coordinates healthcare delivery relative to the examination, diagnosis, treatment and proper disposition of eligible patients, appropriate to the specialty or subspecialty; prepares medical records; and submits required reports. The organization of the medical care function will vary according to patient load, staffing, and facilities. When subspecialty services are established, they shall provide the related specialized techniques and practices using all the available modern diagnostic procedures, studies, and

Cardiology	77	77	# of Beds 0.5	0	77	
Endocrinology	18	18	# of Beds 0.1	0	18	
Gastroenterology	64	64	# of Beds 0.4	0	64	
General Medicine	70	70	# of Beds 0.4	0	70	
Hematology	6	6	# of Beds 0.0	0	6	
Nephrology	16	16	# of Beds 0.1	0	16	
Neurology	38	38	# of Beds 0.2	0	38	
Oncology	9	9	# of Beds 0.1	0	9	
Pulmonary	84	84	# of Beds 0.5	0	84	
Rheumatology	3	3	# of Beds 0.0	0	3	
Unknown	13	13	# of Beds 0.1	0	13	
Medical Patient	396	396	2.5	0	396	
Day Total	530	530	2.3	0	330	
A I I O ' I A '	^					

#### Adult Surgical Acute Care

Surgical Care provides inpatient care and consultative evaluation in the surgical specialties and subspecialties described in this subsection; coordinates healthcare delivery relative to the examination, treatment, diagnosis, and proper disposition of eligible patients, appropriate to the specialty or subspecialty; prepares medical records; and submits required reports. The organization of the surgical care function varies according to patient load, staffing, and facilities. When subspecialty services are established, they shall provide the related specialized techniques and practices using all the available modern diagnostic procedures, studies, and

Dentistry	1	1	# of Beds 0.0	0	1	
Dermatology	2	2	# of Beds 0.0	0	2	
General Surgery	82	82	# of Beds 0.6	0	82	
Gynecology	24	24	# of Beds 0.2	0	24	
Neurosurgery	10	10	# of Beds 0.1	0	10	
Ophthalmology	0	0	# of Beds 0.0	0	0	
Orthopedics	63	63	# of Beds 0.5	0	63	
Otolaryngology	4	4	# of Beds 0.0	0	4	
Thoracic Surgery	2	2	# of Beds 0.0	0	2	
Urology	8	8	# of Beds 0.1	0	8	
Vascular Surgery	12	12	# of Beds 0.1	0	12	
Surgical Patient	208	208	# of Beds 1.7	0	208	
Day Total	206	208	# Of Deas 1.7	U	200	
Intensive Care	116	116	# of beds 0.5	0	116	

Intensive Care Units (ICUs) provide treatment for patients who require intensified, comprehensive observation and care because of shock, trauma, or other lifethreatening conditions. They are staffed with specially trained personnel and contain monitoring equipment and other specialized support equipment for treating.

Psychiatry	18	18	# of Beds	0.1	0	18

Psychiatric Care provides specialized care and consultative evaluation for eligible inpatients; coordinates healthcare delivery relative to the examination, diagnosis, treatment, and proper disposition of patients with psychotic, neurotic, or other mental disorders; maintains protective custody of patients with psychiatric disorders when required to prevent injury to themselves or to others; establishes therapeutic regimens; conducts individual or group therapy sessions; provides short-term treatment to patients psychologically or physically dependent upon alcohol or drugs; maintains custody of sensitive or medically privileged records and correspondence that evolve during treatment of patients; prepares medical records; and submits required reports.

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737

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## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Delivery Plan - Native American (IHS)

			Projected Need				Delivery	Options		
	PSA Direct	+ ESA Direct	Key Characteristics	# Req'd		PSA			s due to shold	
Discipline	Care	Care	(KC)	in 2015	On Site	On Site VP	CHS*	Srv Unit	Region	Remarks
Medical Detox	18	18	# of Beds	0.1	0		18			
diagnosis, treatment, a when required to preve sensitive or medically p	ent injury to th	emselves o	r to others; establishes	therapeutic	regimens; co	onducts individu	al or group th	nerapy sessio	ons; maintain	s custody o
Sub Acute / Transitional Care	238	238	# of Beds	0.8	0		238			
Transitional Care provi acute care, provides sp			•	•	U	eyond their disci	harge from a	cute care. Si	taffing, while	less than
Inpatient Care Totals	1,281	1,281	# of Beds	9	0		1,281			
Substance Abuse Non-Acute Care Substance Abuse Non-	-Acute Care -	the treatme	nt of substance abuse	disorders in	an age and	security specific	setting.			
Adult Residential Treatment	565	565	# of Beds	2.1			565		565	
Adolescent Residential	148	148	# of Beds	0.5			148		148	

ы	Ы	۵	C	a	7	۵

**Totals** 

Treatment Substance Abuse

Transitional Care Substance Abuse Non-Acute Care

Elderly Care Program	provides ph	ysical, psycho	logical, social, and spiri	tual care fo	r healthy and dying seniors in an environment outside of a hospital.
Nursing Home	5	5	# of Beds	6.0	5
Assisted Living	6	6	# of Beds	7.0	6
Hospice	0	0	# of Beds	0.0	0
Elder Care Totals	12	12		13.0	12

3.9

6.5

#### **Ancillary Services**

Crossover % -3.0% Pharmacy

23

737

23

737

# of Beds

Laboratory

Clinical Pathology operates the clinical laboratories and conducts studies, investigations, analyses, and examinations, including diagnostic and routine tests and systems. Additional activities may include, but are not limited to, transportation of specimens from the nursing floors and surgical suites and preparation of samples for testing. The Clinical Lab includes Chemistry, Urinalysis, Hematology, Serology, Immunology and Coagulation.

Clinical Lab	13,226	45,513	Techs @ Peak	4.6	45,513
Microbiology	1,758	7,019	Techs @ Peak	0.7	7,019
Blood Bank	332	332	Techs @ Peak	0.0	332
Anatomical	70	70	Techs @ Peak	0.0	70

Anatomical Pathology conducts the histopathology and cytopathology laboratories; directs studies, examinations, and evaluations including diagnostic and routine

procedures, provides is	ororraio aria	concanations	, portornio pode mortori	Oxammat	iono, and operates ti	io morgao.	
Lab Totals	15,385	52,933	Techs @ Peak	5.3	52,531	402	
Pharmacy	34,575	113,232	Pharmacists	6.1	113,232		
Acute Dialysis	10	10	Rooms	0.0		10	

Acute Dialysis Services provides purification of the patient's blood, removing excess water and toxins, at the bedside while the patient is hospitalized. Specialty trained personnel, supervised by a nephrologist, rotate through the hospital caring for and providing this service to admitted patients requiring dialysis.

### Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Delivery Plan - Native American (IHS)

Establishes Projected workload and key characteristics per product line, while recommending a delivery option.

			Projected Need		Delivery	Options	
	PSA Direct	+ ESA	Key Characteristics	# Req'd	PSA	Referrals due to Threshold	
Discipline	Care	Direct Care	(KC)	in 2015	On Site On Site VP CHS*	Srv Unit Region	Remarks
Diagnostic Imaging							
	orovides diagr	nostic radiolo	ogic services to inpatie	nts and outp	atients. Activities include, but are not lim	nited to, processing, exan	nining,
	_		_	-	ogical safety program; and consulting wit	•	_
Radiographic		1,344	Rooms	0.2		1,344	
Ultrasound		221	Rooms	0.1		221	
Mammography		438	Rooms	0.1		438	
Fluoroscopy		95	Rooms	0.0	95		
СТ		85	Rooms	0.0	85		
MR		58	Rooms	0.0	58		
Diagnostic Imaging Totals		2,241	Radiologist	0.2	238		
Nuclear Medicine	144	144	Rooms	0.1	144		
performing clinical inve	estigative stud	lies, providir	ng whole blood counting	g, evaluating	ns. Functions and activities of the work of patients suspected of being contaminate disposal and storage of radioactive ma	ed with gamma-emitting i	
Chemotherapy	0	0	Patient Spaces	0.0	0		
Rehabilitation Servi		U	r attent opaces	0.0			
and outpatients whose consultation, counselir Occupational Therapy,	ability to fund ng, teaching, a , and Speech	ction is impa administratio Therapy.	nired or threatened by don, research, and comn	lisease or in nunity servic	ills in planning, organizing, and managing ury and incorporates activities such as: es. This service typically consists of thre	direct patient care, evalua e disciplines: Physical T	ation, testing,
Physical Therapy		1,038	Therapy FTE	0.6		1,038	
Occupationa		297	Therapy FTE	0.2		297	
Speech Therapy		148	Therapy FTE	0.1	148		
Rehab Tota	1,483	1,483	Therapy FTE	8.0	148		
Respiratory Therapy	39,082	39,082	Therapy FTE	0.5	39,082		
forms of rehabilitative service also tests and blood.	therapy includ	ling initiating	g, monitoring, and evalu	ıating patier	certain potent drugs through inhalation of t performance and reactions to therapy a gases through measurement of inhaled of 	and performing blood gas	analysis. The
Cardiac Catheterization	20	20	Rooms	0.0	20		
Cases	20	20	Rooms	0.0	20		
The Cardiac Catheteria heart and circulatory s	ystem. Other	activities in	clude explaining test pr	ocedures to	nance of specialized equipment that disp patients; performing invasive procedures ining special equipment.	· ·	
Home Health Care	21	21	# FTE	1.5	21	21	
Home Health Care is p	provided to inc	lividuals and		s of residend	e to promote, maintain, or restore health		of
	y u ie (	oncolo di ul	sasinty and initess, itien	ading Connill			
Surgery			0 D D			# t #   1	D
Minor Procedure Room		nestnesiolog	gy, Pre & Post Recover	y, and the p	rovision of invasive procedures requiring	the sterility of an Operati	ng Room or
Minor Procedure		50	F. J. O. 2	0.0			
Endoscopy		52	Endo Suites	0.0	52		
Outpatient Surgery		^	Oute of and OD	0.0			
Cardiovascular		3	Outpatient ORs	0.0	3		
Digestive		55	Outpatient ORs	0.0	55		
Endocrine		0	Outpatient ORs	0.0	0		
ENT		25	Outpatient ORs	0.0	25		
Gynecology		19	Outpatient ORs	0.0	19		
Hemic / Lymphatic		1	Outpatient ORs	0.0	1		
Integument	t 21	21	Outpatient ORs	0.0	21		

# The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



## Delivery Plan - Native American (IHS)

			Projected Need				Delivery	Options	
		. 504	Trojected Need				Delivery		
	PSA Direct	+ ESA Direct	Key Characteristics	# Req'd		PSA		Referrals due to Threshold	
Discipline	Care	Care	(KC)	in 2015	On Site	On Site VP	CHS*	Srv Unit Region	Remarks
Musculoskeletal	34	34	Outpatient ORs	0.0	-		34		
Nervous	9	9	Outpatient ORs	0.0	-		9		
Ocular	21	21	Outpatient ORs	0.0	-		21		
Respiratory	3	3	Outpatient ORs	0.0	-		3		
Urogenital	14	14	Outpatient ORs	0.0	-		14		
OP Surgical Case	204	204	Outpatient ORs	0.0			204		
npatient Surgery	50	50	Inpatient ORs	0.1	0	0	50	0 0	
Surgical Case	255	255	inpatient OKS	0.1		U	307	0 0	
Administrative Support									
Administration			# of FTE	6.7	14.5				
	s, administer	s, and sup				ts of the facility; i	esponsible	for all personnel assigne	ed or attach
								lements directed program	
esponsible for the care	, treatment, a	and welfare	of all patients.						
Nursing Administration	on		# of FTE	0.0	0.0				
		facility, bo	th inpatient and outpati	ent. Respo	nsible for the l	hiring and contin	ued educa	tion of the nursing and m	edical aid s
Manages nursing qualit	y improveme	nt efforts.							
Quality Management			# of FTE	1.3	2.0				
Responsible for credent	tialing of the p	professiona	al staff, performance imp	provement (	efforts within t	he facility and pa	tient care (	utilization review.	
nformation Manage	ment		# of FTE	1.9	4.0				
		nt provides				eration, training,	maintenar	nce and development of t	he
			rking resources allocate						
Health Information M			# of FTE	9.3	1.0				
			for assembling, collection	ng, complet	ting, analyzing	, ensuring availa	bility, and	safekeeping of patient red	cords (also
called charts) in order to	o facilitate, ev	aluate, and	d improve patient care.						
Business Office			# of FTE	5.6	6.0				
Business Office implem	ents adminis	trative prod	cedures to maximize ne	t recovery c	of healthcare d	elivery costs fror	n third-pari	ty payers; identifies patiei	nts that hav
		•		_	•		requiremei	nts; submits all claims to	third-party
payers; follows up to en	sure that coll	lections are	e made; and documents	and report	s collection ac	tivities.			
			# of FTE	5.1	4.0				
Contract Health									
Contract Health Service	_		access to medical care t			-	-	termining eligibility for Co	
Contract Health Service	_		access to medical care t			-	-	termining eligibility for Co all private providers, patio	
Contract Health Service	_		access to medical care t			-	-		
Contract Health Service Care, identifying other a	_		access to medical care t			-	-		
	_		access to medical care t			-	-		
Contract Health Service Care, identifying other a Facility Support Services	_		ocess to medical care t ablishing medical prioriti	es and hav	ing an effectiv	-	-		
Contract Health Service Care, identifying other a Facility Support Services Clinical Engineering	alternate reso	urces, esta	access to medical care to ablishing medical prioriti	es and have	ing an effective	e working relatio	nship with	all private providers, patid	ents, and sta
Contract Health Service Care, identifying other a Facility Support Services Clinical Engineering pro	alternate reso	urces, esta	access to medical care to ablishing medical prioriti # of FTE enance, inspection, and	0.8	0.8	e working relation	nship with		ents, and sta
Contract Health Service Care, identifying other a Facility Support Services Clinical Engineering productional Services determine operational s	alternate reso ovides preven tatus, and as	urces, esta	access to medical care to ablishing medical prioriti medical prioriti # of FTE enance, inspection, and iceability condition code	0.8 repair of m	0.8 edical and der	e working relation ntal equipment; c scheduled preve	onducts a entive main	all private providers, pation	ents, and sta equipment t dental
Contract Health Services Facility Support Services Clinical Engineering productional Services Determine operational sequipment; repairs or re-	ovides preventatus, and as	urces, esta ntive mainte signs servi or broken j	access to medical care to ablishing medical prioriti medical prioriti # of FTE enance, inspection, and iceability condition code	0.8 repair of ms to equipn cates equip	0.8 edical and derective performs or comp	e working relation ntal equipment; c scheduled preve onents; modifies	onducts a entive main equipmen	all private providers, pation systematic inspection of the stream of the	ents, and sta equipment a dental
Contract Health Service Care, identifying other a Facility Support Services Clinical Engineering produced Engineering produced Engineering produced Engineering produced Engineering produced Engineering operational sequipment; repairs or reand tests contractor-ins	ovides preventatus, and as eplaces worn talled equipm	urces, esta ntive mainte signs servi or broken j	# of FTE enance, inspection, and iceability condition code parts; rebuilds and fabri sembles, packs, receive	0.8 repair of ms to equipm cates equips, and insp	0.8 edical and derective performs oment or complects equipment	e working relation ntal equipment; c scheduled preve onents; modifies	onducts a entive main equipmen	all private providers, pation systematic inspection of the stream of the	ents, and sta equipment t dental
Contract Health Services Care, identifying other a Facility Support Services Clinical Engineering produces Determine operational sequipment; repairs or reand tests contractor-ins Facility Management	ovides preventatus, and as applaces worn talled equipm	nurces, esta ntive mainte signs servi or broken i nent; disass	# of FTE enance, inspection, and iceability condition code parts; rebuilds and fabri sembles, packs, receive	0.8 repair of m s to equipm cates equip s, and insp	0.8 edical and derective performs or comp	e working relation ntal equipment; c scheduled preve onents; modifies	onducts a entive main equipmen	all private providers, pation systematic inspection of the stream of the	ents, and sta equipment t dental
Contract Health Service Care, identifying other a Facility Support Services Clinical Engineering produces Determine operational sequipment; repairs or reand tests contractor-ins Facility Management	ovides preventatus, and as applaces worn talled equipm	nurces, esta ntive mainte signs servi or broken i nent; disass	# of FTE enance, inspection, and iceability condition code parts; rebuilds and fabri sembles, packs, receive	0.8 repair of m s to equipm cates equip s, and insp	0.8 edical and derective performs oment or complects equipment	e working relation ntal equipment; c scheduled preve onents; modifies	onducts a entive main equipmen	all private providers, pation systematic inspection of the stream of the	ents, and sta equipment t dental
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procurement, inventory control, receipt, storage, quality assurance, issue, turn in, disposition, property accounting and reporting acitons for designated medical and non-medical supplies and equipment required in support of the medical mission; installation management of the medical stock fund; management and control of medical organization in-use property through authorization, property accounting, reporting and budgetary procedures; and planning, pre-positioning, and managing the installation medical war readiness material program.





### Delivery Plan - Native American (IHS)

Establishes Projected workload and key characteristics per product line, while recommending a delivery option.

Housekeeping & Linen The Housekeeping Service provide. Housekeeping, also, is responsible linens.  Preventive Care/HPDP The oversight of all preventive care staff. These departments provide le Disease Prevention  Public Health Nursing Public Health Nutrition Environmental Health Health Education  Additional Services Case Management Case Management provides profess  CHR Community Health representatives basic health care screening. Also paid before the Diabetes Program provides for clinical screening. The program is senior Citizen Center Congregate meal, meal delivery, contents.	birect Care  as responsible for picking to and health eadership to assional staff of inform commarticipate in the diabetic supported compared compa	# of FTE	thin the faciling their efformation of their efform	ity. Education ts to increase 1.0 1.0 4.0 6.0 1.0 alth services the fairs. 10.0 agement and gement	PSA On Site VP CHS highest level of cleanline ing, and processing in-sel on efforts will involve the p e the health awareness of bllow up for chronically ill s, make referrals to appro-	ss and sanitation achievable.  vice linens including uniforms  public as well as the entire hea  f the public. HPDP - Health Pri  or potentially chronically ill pati  priate agencies, and assist PH	ilth system omotion & ients.
Housekeeping & Linen The Housekeeping Service provide. Housekeeping Service provide. Housekeeping, also, is responsible linens.  Preventive Care/HPDP The oversight of all preventive care staff. These departments provide le Disease Prevention Public Health Nursing Public Health Nutrition Environmental Health Health Education  Additional Services Case Management Case Management provides profes.  CHR Community Health representatives basic health care screening. Also published by the Diabetes Program provides for clinical screening. The program is serviced in the program is serviced in the program of the Diabetes Program provides for clinical screening. The program is serviced in the program of the program	Direct Care  Is responsible for picking to and health eadership to a sister of the care of	# of FTE	in 2015  5.2 Interior of a ributing, me hin the facil. in their effort for	1.0 facility at the nding, washi  ity. Education ts to increase  1.0 1.0 4.0 6.0  one of care and for the care and the care	highest level of cleanline ing, and processing in-serving and processing in-serving in efforts will involve the period to the health awareness of the	Threshold  Srv Unit Region  Ss and sanitation achievable. Evice linens including uniforms  sublic as well as the entire hear of the public. HPDP - Health Proportion or potentially chronically ill pationiate agencies, and assist PH	and special
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clinical screening. The program is s Senior Citizen Center Congregate meal, meal delivery, co	supported c	linically with pre-renal ex # of FTE	xaminations			patient with preventive educat	ion and
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Congregate meal, meal delivery, co	ompanionsh				y care.		
	mpamonsn	in advisory evercise tr		3.5	enter: Supry Cook Drive	er) (Centers/Staff)	
EMS 434		p, advicery, exercise, an	апорота (о ј	ocopio poi o	omor, Suprv., Soon, Brive	on (Contorol Clair)	
	434	Loc #1 - # of FTE	0.0	0.0	434		
		# of Ambulances	0.0	0.0			
		Loc #2 - # of FTE	0.0	0.0			
		# of Ambulances Loc #3 - # of FTE	0.0	0.0			
		# of Ambulances	0.0	0.0			
Emergency Medical Services provid	de emergen				ervice unit. Ambulances a	are available twenty-four hours	a day
seven days a week, staffed with Sta						·	
Alternative Medicine		# of FTE	0.0	0.0			
This service provides natural, traditi to alleviate concerns community me		have regarding unaddr			educational services rela	ted to various health issues. It	also seeks
Transportation		# of FTE	1.0	1.0			
Transportation Department transpo- incurred for automotive operation a		•				•	expenses
Maternal Child Health		# of FTE	0.0	0.0			
Maternal and Child Health services breastfeeding education/support, ho		The state of the s			* *		
WIC		# of FTE	1.0	1.0			
WIC Program provides nutrition scr postpartum women, infants and chi		rition education, supplen	nental food	and referral			eding,
Security		# of FTE	1.0	1.0			
Security is responsible for the safet	y and well b				I It includes abyoical see	urity of parking lots, surrounding	ng grounds

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### Delivery Plan - Native American (IHS)

Establishes Projected workload and key characteristics per product line, while recommending a delivery option.

			Projected Need				Delivery	Options		
	PSA Direct	+ ESA Direct	Key Characteristics	# Req'd		PSA		Referral Thres	s due to shold	
Discipline	Care	Care	(KC)	in 2015	On Site	On Site VP	CHS*	Srv Unit	Region	Remarks
Domestic Violence Family Planning/Dome education, appointmen domestic violence thro programs such as WIO Wellness Center	nt referrals for ugh the provis C, PHN, etc.	sterilization sion of shelt	procedures, and pre-r ers/safe houses and/or # of FTE	natal/post-natal/post-natal/post-natal/post-natal	tal home visi other Domes 0.0	its to discuss fan stic Violence ass	nily planning sistance serv	needs; as we ices. Referra	ell as lowerin Is come thro	g incidents of ugh other
Wellness Center provide support or cooperation						cans of all ages,	, acting eithe	r as an indep	endent servi	ice or in
Outreach Elder Car	e		# of FTE	0.0	0.0					
Elder Care provides an education and health b				n outreach p	rogram for th	ne community's e	elders. Lunc	h distribution,	, social funct	ions, health
HIV/AIDS			# of FTE	0.0	0.0					
Coordinates all educat with HIV/AIDS.	ional services	for persons	at high-risk for contra	cting the viru	s which caus	ses HIV/AIDS.(	Case manag	ement is also	provided to	those living
Injury Prevention			# of FTE	0.0	0.0					
Reduce injury morbidit	y and mortalit	y among Na	ative Americans.							
Tribal Health Admir	nistration		# of FTE	0.0	0.0					
Tribal Health Administration personal control over t	,		, ,	health servi	ces for servi	ce unit residents	s, while enco	uraging more	self-reliance	e and
Tobacco			# of FTE	0.0	0.0					
Tobacco prevention ar smoke. It also encoun				•	•	•	as well as red	ducing expos	ure to secon	d hand
Bio-Terrorism			# of FTE	0.0	0.0					
The bioterrorism progr security systems and a	•		, ,	_	cy response a	activities, includ	ing emerging	infectious di	seases, hea	lthcare
Total 2015 Non-De	viated RRM	Staff FT	Es	87.8	109.3	Required IHS	S Supporta	able Space	Staff	

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## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Resource Allocation - Native American (IHS)

Compares # of Key Characteristics (KC) required in 2015 to the Existing Key Characteristics. Existing data was collected from the site visit questionnaires. Also projects necessary Contract Health \$ by Service Line as determined in the Delivery Plan.

	Direct Health Care					Contract Health Care		
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need	Planned Projected	Cost / Unit	Total CH Dollars
Primary Care	Provider Visits Only					Provider Visits Only		
Family Practice	9,604	Providers	2.1	2.2	103%	0	\$64	\$0
•	Visiting Provid	ers to outlying areas.						
		Provider Offices	3.0	1.0	33%			
		Exam Rooms	5.8	5.0	86%			
Internal Medicine	1,552	Providers	0.4	0.4	103%	0	\$64	\$0
	Visiting Provid	lers to outlying areas. Inpatient Physician	0.0		4000/			
		Provider Offices	1.0	0.0	100% 0%			
		Exam Rooms	0.9	1.0	107%			
Pediatric	2,150	Providers	0.5	0.2	40%	0	\$50	\$0
	•	ers to outlying areas.		-			•	• •
	· ·	Inpatient Physician	0.0		100%			
		Provider Offices	1.0		0%			
		Exam Rooms	1.3		0%			
Ob/Gyn	1,572	Providers	0.5	0.2	40%	0	\$110	\$0
	Visiting Provid	lers to outlying areas.	0.0		4000/			
		Inpatient Physician Provider Offices	0.0 1.0		100% 0%			
		Exam Rooms	1.0	2.0	210%			
Urgent Care Clinic	0	Providers	0.0	2.0	100%			
- · g - · · · · · · · · · · · · · · · ·	Visiting Provid	ers to outlying areas.			10070			
	ŭ	Provider Offices	0.0		100%			
		Exam Rooms	0.0		0%			
Primary Care Total	14,878	Providers	3.5	3.0	85%	0		\$0
		Provider Offices	6.0	1.0	17%			
		port (RN+LPN+CNA)	5.3	3.7	70%			
	Ambuia	atory Care Nutritionist Exam Rooms	0.0	0.0	100%			
		Dept. Gross Sq. Mtrs	9.0 480.0	8.0 260.5	89% 54%			
		Dept. 01033 5q. Milis	400.0	200.5	J <del> 7</del> 70			
Emergency Care	0	ER Providers	0.0		100%	1,440	\$261	\$375,569
<b>3</b> ,	Nursir	g Support (RN+LPN)	0.0		100%			
		Patient Spaces	0.0		100%			
		Dept. Gross Sq. Mtrs	0.0		100%			
Specialty Care	Provider Visits Only					Provider Visits Only		
Orthopedics	0	Providers	0.0		100%	0	\$134	\$0
3.110p00100		lers to outlying areas.	0.0		100/0	Ū	ΨΙΟΤ	ΨV
	3	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Ophthalmology	0	Providers	0.0		100%	0	\$136	\$0
	Visiting Provid	ers to outlying areas.	_					
		Provider Offices	0.0		100%			
Daniel de la min		Exam Rooms	0.0		100%	0	<b>Ф70</b>	<b>C</b>
Dermatology	0 Visiting Provid	Providers lers to outlying areas.	0.0		100%	0	\$73	\$0
	VISITING FIOVIC	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
General Surgery	0	Providers	0.0		100%	470	\$163	\$76,705
<b>3</b> ,		ers to outlying areas.						, , , , , , , , , , , , , , , , , , , ,
	-	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Otolaryngology	0	Providers	0.0		100%	288	\$86	\$24,616
	Visiting Provid	ers to outlying areas.	0.0		40007			
		Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			

## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Resource Allocation - Native American (IHS)

Compares # of Key Characteristics (KC) required in 2015 to the Existing Key Characteristics. Existing data was collected from the site visit questionnaires. Also projects necessary Contract Health \$ by Service Line as determined in the Delivery Plan.

	Direct Health Care					Contract Health Care		
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need	Planned Projected	Cost / Unit	Total CH Dollars
Cardiology	0	Providers	0.0		100%	0	\$126	\$0
Caracingy		ders to outlying areas.	0.0		10070	Ü	Ψ120	ΨΟ
	J	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Urology	0	Providers	0.0		100%	155	\$163	\$25,355
	Visiting Provid	ders to outlying areas.						
		Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Neurology	0	Providers	0.0		100%	130	\$133	\$17,220
	Visiting Provid	ders to outlying areas.	0.0		4000/			
		Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Other Subspecialties						725	\$96	\$69,325
Nephrology		Providers	0.0		100%			
	Visiting Provid	ders to outlying areas.	0.0		4000/			
		Provider Offices	0.0		100%			
Alloren		Exam Rooms Providers	0.0		100%			
Allergy		ders to outlying areas.	0.0		100%			
	Visiting Flovid	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Pulmonology	· -	Providers	0.0		100%			
. ae.egy	Visitina Provid	ders to outlying areas.	0.0		10070			
	3	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Gerontology		Providers	0.0		100%			
	Visiting Provid	ders to outlying areas.						
		Provider Offices	0.0		100%			
	· <del></del>	Exam Rooms	0.0		100%			
Gastroenterology	V 5 .	Providers	0.0		100%			
	Visiting Provid	ders to outlying areas.	0.0		4000/			
		Provider Offices Exam Rooms	0.0 0.0		100%			
Rheumatology	<del></del>	Providers	0.0		100% 100%			
Kileuliatology		ders to outlying areas.	0.0		100 /0			
	violarig i rovio	Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Oncology	-	Providers	0.0		100%			
	Visiting Provid	ders to outlying areas.						
		Provider Offices	0.0		100%			
		Exam Rooms	0.0		100%			
Pediatric-Specialist		Providers	0.0		100%			
	Visiting Provid	ders to outlying areas.						
		Provider Offices	0.0		100%			
Tenditional Healing		Exam Rooms	0.0		100%			
Traditional Healing		Providers Provider Offices	0.0		100% 100%			
		Exam Rooms	0.0		100%			
Podiatry Visits	608	Podiatrists	0.2	0.4	200%	0	\$0	\$0
. Caladi y Violio		ders to outlying areas.	Ų.L	J. 1	20070	J	ΨΟ	Ψ0
	3	Podiatry Offices	1.0	1.0	100%			
		Exam Rooms	2.0	0.0	0%	Use Prim	ary Care I	Exam Rooms
Specialty Care Sub-Total	608	Exam Rooms	2.0	0.0	0%	1,768		\$213,221
		Provider Offices	1.0	1.0	100%			
	Nursing Sup	port (RN+LPN+CNA)	0.2		0%			
		Dept. Gross Sq. Mtrs	146.0	9.6	7%			
Total In-House Providers	15,486	Providers	3.7	3.4	91%			
Total III Floudo I Tovidola	10,700	1 13 114013	0.1	U.T	<b>U</b> 1 /0			

## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



### Resource Allocation - Native American (IHS)

Compares # of Key Characteristics (KC) required in 2015 to the Existing Key Characteristics. Existing data was collected from the site visit questionnaires. Also projects necessary Contract Health \$ by Service Line as determined in the Delivery Plan.

	Direct Health Care			Cont	ract Healtl	h Care		
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need	Planned Projected	Cost / Unit	Total CH Dollars
Visiting Professional Clinic	0	Exam	0.0		100%			
Services Include:		Provider Offices	0.0		100%			
Other Ambulatory Care		Dept. Gross Sq. Mtrs	0.0		100%			
Services								
Dental Service Minutes	314,735	Dentists	1.9	1.8	95%	0	\$0	\$0
	V 5 .	Visiting Specialists	0.4		0%			
	Visiting Provi	ders to outlying areas. Hygienists	1.0	1.0	105%			
		Dental Chair	5.0	6.0	120%			
		Specialist Chair	1.0		0%			
0		Dept. Gross Sq. Mtrs		211.6	86%			Φ0
Optometry Visits	1,069	Optometrist ders to outlying areas.	0.5	1.0	200%	0	\$204	\$0
	Visiting Flovi	Provider Offices	1.0	1.0	100%			
		Eye Lanes	2.0	2.0	100%			
	_	Dept. Gross Sq. Mtrs		143.4	235%			
Dialysis Patients	0	Dialysis Stations	0.0		100%	0	\$328	\$0
Audiology Visits	0	Dept. Gross Sq. Mtrs Audiologists	0.0		100% 100%	523	\$0	\$0
Addictory visits		ders to outlying areas.	0.0		100 /0	323	φυ	ΨΟ
		Audiologist Offices	0.0		100%			
		Audiology Booths	0.0		100%			
		Dept. Gross Sq. Mtrs	0.0		100%			
Behavioral Health								
Mental Health		Counselors	2.5	2.6	103%			
Psychiatry	_	Counselors	0.0	0.2	100%			
Social Service		Counselors	1.5	0.5	0%			
Alcohol & Substance Abuse Behavioral Health Total	_	Counselors Total Counselors	2.5 6.5	2.5 5.3	100% 81%	339	\$0	\$0
Donavioral Floater Fotal	Visiting Provi	ders to outlying areas.	0.0	0.0	0170	000	ΨΟ	ΨΟ
		Counselor Offices	7.0	5.0	71%			
		Dept. Gross Sq. Mtrs	182.0	159.6	88%			
Inpatient Care								
Births	0	LDRPs	0.0		100%	66	\$1,983	\$131,372
		Dept. Gross Sq. Mtrs			100%			
Obstetric Patient Days	0	Post Partum beds Dept. Gross Sq. Mtrs	0.0 0.0		100%	136		
Neonatology Patient Days	0	# of Bassinets	0.0		100% 100%	190	\$562	\$106,611
recondiciogy i diloni bayo	J	Dept. Gross Sq. Mtrs			100%	100	ΨΟΟΣ	Ψ100,011
Pediatric Patient Days	0	# of Beds	0.0		100%	94	\$562	\$52,890
		Dept. Gross Sq. Mtrs			100%			
Adult Medical Acute Care	0	# of Beds	0.0		100% 100%	477	\$1,918	\$914,849
Adult Surgical Acute Care	0	Dept. Gross Sq. Mtrs # of Beds	0.0		100%	377	\$1,918	\$723,286
Sangroun / touto Outo	3	Dept. Gross Sq. Mtrs			100%	<b>U.</b> 1	ψ1,010	Ţ. <b>20,200</b>
Intensive Care Patient Days	0	# of Beds	0.0		100%	116	\$1,918	\$223,054
Developed Detter D		Dept. Gross Sq. Mtrs			100%	70	<b>#050</b>	<b>#05.000</b>
Psychiatric Patient Days	0	# of Beds Dept. Gross Sq. Mtrs	0.0 0.0		100% 100%	70	\$356	\$25,039
Medical Detox Patient Days	0	# of Beds	0.0		100%	26	\$356	\$9,430
		Dept. Gross Sq. Mtrs			100%		+200	<b>+</b> -,
Sub Acute/Transitional Care	0	# of Beds	0.0		100%			
		Dept. Gross Sq. Mtrs			100%	4 400		<b>00.400.500</b>
Inpatient Care Total	0	# of patient beds Dept. Gross Sq. Mtrs	0	0	100% 100%	1,486		\$2,186,530
		Dept. Gloss Sq. Mills	0	U	100%		T	A GROUP

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## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



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		Direct Hea	alth Care			Cont	act Healtl	n Care
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need	Planned Projected	Cost / Unit	Total CH Dollars
Ancillary Services								
Laboratory Services								
Clinical Lab	45,513	Tech staff @ peak	4.6	3.0	65%			
Microbiology Lab	7,019	Tech staff @ peak	0.7	1.0	143%			
Blood Bank	0	Tech staff @ peak	0.0		100%			
Anatomical Pathology	0	Tech staff @ peak	0.0		100%			
Lab Total	52,531	Tech staff @ peak	5.3	4.0	75%	402	\$192	\$77,321
		Dept. Gross Sq. Mtrs		142.7	85%			
Pharmacy	113,232	Pharmacists	5.9	2.0	34%	0		\$0
A sout a D'absa's	0	Dept. Gross Sq. Mtrs	311.5	55.5	18%			
Acute Dialysis	0	Rooms	0.0		100%			
Diagnostic Imaging		Dept. Gross Sq. Mtrs	0.0		100%			
Diagnostic Imaging	0	Doomo	0.0		4000/	0	ტევე	<b>\$</b> 0
Radiographic exams	0	Rooms Rooms	0.0		100%	0	\$232	\$0 \$0
Ultrasound Exams	0	Rooms	0.0		100% 100%	0	\$302 \$136	\$0 \$0
Mammography Exams Fluoroscopy Exams	0	Rooms	0.0		100%	95	\$136 \$56	\$5,376
CT	0	Rooms	0.0		100%	85	\$736	\$62,701
MRI exams	0	Rooms	0.0		100%	58	\$1,314	\$76,020
Diagnostic Imaging Total	0	Radiologists	0.0		100%	238	φ1,314	\$144,098
Diagnostic imaging Total	U	Dept. Gross Sq. Mtrs	0.0		100%	230		\$144,090
Nuclear Medicine	0	Rooms	0.0		100%	144	\$723	\$103,954
Nuclear Medicine	O	Dept. Gross Sq. Mtrs	0.0		100%	177	Ψ120	Ψ100,004
Radiation Oncology	0	Rooms	0.0		100%			
radiation enotingy		Dept. Gross Sq. Mtrs	0.0		100%			
Chemotherapy	0	Patient Spaces	0.0		100%	0	\$1,192	\$0
		Dept. Gross Sq. Mtrs	0.0		100%		¥ :, : • =	4-2
Rehabilitation Services								
PT Visits	0	Therapy FTE	0.0		100%			
OT Visits	0	Therapy FTE	0.0		100%			
Speech Therapy Visits	0	Therapy FTE	0.0		100%			
Rehab Total	0	Therapy FTE	0.0	0.0	100%	148	\$74	\$10,903
		Dept. Gross Sq. Mtrs	0.0		100%			
RT Workload Minutes	0	Therapy FTE	0.0		100%	39,082		\$0
		Dept. Gross Sq. Mtrs	0.0		100%			
Cardiac Catheterization	0	Rooms	0.0		100%	20	\$3,378	\$69,224
		Dept. Gross Sq. Mtrs	0.0		100%			
Surgery								A
Outpatient Endoscopy Cases	0	Endoscopy Suites	0.0		100%	52	\$1,495	\$78,442
Outpatient Surgery Cases	0	Outpatient ORs	0.0		100%	204	\$1,657	\$338,772
Inpatient Surgical Cases	0	Inpatient ORs	0.0		100%	50		\$0
		# of Pre-Op Spaces	0.0		100%			
		# of PACU Spaces	0.0		100%			
Surgical Casa Tatal	0	# of Phase II Spaces	0.0	0.0	100%	207		¢447.040
Surgical Case Total	0	# of ORs Dept. Gross Sq. Mtrs	0.0	0.0	100%	307		\$417,213
		Dept. Gloss Sq. Mitrs	0.0		100%			
Administrative Support								
Administration		# of FTE	14.5	15.5	107%	-		
		Dept. Gross Sq. Mtrs	275.5	564.0	205%			
Nursing Administration		# of FTE	0.0		100%			
		Dept. Gross Sq. Mtrs	0.0		100%			
Quality Management		# of FTE	2.0	2.0	100%			
-		Dept. Gross Sq. Mtrs	38.0	25.5	67%			
	-		4.0	4.0	100%			
Information Management		# of FTE	4.0	4.0	10070			
		Dept. Gross Sq. Mtrs	69.2	71.4	103%			
Information Management  Health Information Mngmt.								

## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



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	Direct Health Care			Contract Health Care				
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need	Planned Projected	Cost / Unit	Total CH Dollars
Business Office		of FTE	6.0	5.0	83%	110,000.00	O.I.I.C	Donard
Buomicos Cinico		Dept. Gross Sq. Mtrs	90.0	93.3	104%			
Contract Health		of FTE	4.0	4.0	100%			
		Dept. Gross Sq. Mtrs	60.0	27.7	46%			
Facility Support Services								
Clinical Engineering	#	of FTE	0.8		0%			
	[	Dept. Gross Sq. Mtrs	22.9		0%			
Facility Management	#	of FTE	4.0	3.0	75%			
		Dept. Gross Sq. Mtrs		128.6	225%			
Central Sterile		of FTE	0.7		0%			
<b>.</b>		Dept. Gross Sq. Mtrs			0%			
Dietary		of FTE	0.0		100%			
		Dept. Gross Sq. Mtrs		0.0	100%			
Property & Supply		of FTE	2.0	2.0	100%			
Llougakaaning 9 Linan		Dept. Gross Sq. Mtrs of FTE	1.0	96.4 0.4	96%			
Housekeeping & Linen		ept. Gross Sq. Mtrs		9.5	40% 288%			
		Dept. Gloss Sq. Milis	3.3	9.5	200 /0	-		
Preventive Care								
Public Health Nursing	#	of FTE	1.0	1.0	100%			
	Visiting Provide	rs to outlying areas.						
		Dept. Gross Sq. Mtrs		13.4	76%			
Public Health Nutrition		of FTE	1.0	1.0	100%			
	•	rs to outlying areas.						
		Dept. Gross Sq. Mtrs		34.2	287%			
Environmental Health		of FTE	4.0	2.0	50%			
		Dept. Gross Sq. Mtrs		75.6	99%			
Health Education		of FTE	6.0		0%			
Casa Managament		Dept. Gross Sq. Mtrs	81.6 0.0		0% 100%			
Case Management		rs to outlying areas.	0.0		100%			
	•	Dept. Gross Sq. Mtrs	0.0		100%			
CHR		of FTE	2.0	2.0	100%			
o		Dept. Gross Sq. Mtrs			0%			
Diabetes Program		of FTE	10.0	6.5	65%			
19		Pept. Gross Sq. Mtrs		12.0	7%			
HIV/AIDS		of FTE	0.0		100%			
		Dept. Gross Sq. Mtrs	0.0		100%			
Tobacco		of FTE	0.0		100%			
	[	Dept. Gross Sq. Mtrs			100%			
WIC		of FTE	1.0	2.0	200%			
		Dept. Gross Sq. Mtrs		12.6	93%			
Wellness Center		of FTE	0.0		100%			
		Dept. Gross Sq. Mtrs	0.0		100%			
Additional Services - IHS S								
Transportation		of FTE	1.0	1.0	100%	0	\$161	\$0
-		Dept. Gross Sq. Mtrs			0%			
Domestic Violence		of FTE	0.0		100%			
FMO		Dept. Gross Sq. Mtrs			100%	40.4	0010	<b>ФОТО 010</b>
EMS		of FTE	0.0		100%	434	\$642	\$278,818
		of Ambulances	0.0		100%			
Motornal Child Lin-Id		Dept. Gross Sq. Mtrs			100%			
Maternal Child Health		of FTE	0.0		100%			
T !! !!! !!! A ! !!! !!		Dept. Gross Sq. Mtrs of FTE			100% 100%			
	+				711119/2			
Tribal Health Administration		ept. Gross Sq. Mtrs	0.0		100%			

## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



## Resource Allocation - Native American (IHS)

Compares # of Key Characteristics (KC) required in 2015 to the Existing Key Characteristics. Existing data was collected from the site visit questionnaires. Also projects necessary Contract Health \$ by Service Line as determined in the Delivery Plan.

					_			
	Direct Healt					Contract Health Care		
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need	Planned Projected	Cost / Unit	Total CH Dollars
Alternative Medicine		# of FTE	0.0		100%			
		Dept. Gross Sq. Mtrs			100%			
Bio-Terrorism		# of FTE	0.0		100%			
		Dept. Gross Sq. Mtrs			100%			
Injury Prevention		# of FTE	0.0		100% 100%			
Security		Bldg. Gross Sq. Mtrs. # of FTE	1.0	1.0	100%			
Occurry		Dept. Gross Sq. Mtrs	_	1.0	0%			
Total 2015 Non-Deviated RRM	ve Evietina	Pocurring IUS						
Positions	vs Existing i	Recuiring in 3	87.8	101.9	116%			
IHS Supportable Space Staff R	equired vs.	Existing	109.3	106.7	98%			
IHS Supportable Space - Build	ing Gross S	quare Meters	3,935	2,285	58%			
Substance Abuse Non- Acute Care								
Adult Residential Treatment	0	# of Beds Dept. Gross Sq. Mtrs	0.0		100% 100%			
Adolescent Residential	0	# of Beds	0.0		100%			
Treatment		Dept. Gross Sq. Mtrs	0.0		100%			
Substance Abuse Transitional	0	# of Beds	0.0		100%			
Care		Dept. Gross Sq. Mtrs	0.0		100%			
Total SANAC - Building Gro	ss Square M	eters	0	0	100%			
Additional Services - Non-IHS	Supported							
Elder Care								
Nursing Home	0	# of patient beds	0.0		100%	-		
		Bldg. Gross Sq. Mtrs.			100%			
Assisted Living	0	# of patient beds	0.0		100%			
		Bldg. Gross Sq. Mtrs.			100%			
Hospice	0	# of patient beds	0.0		100%			
Sonior Citizon Contor		Bldg. Gross Sq. Mtrs. # of FTE		2.5	100%			
Senior Citizen Center			3.5	3.5	100% 26%			
Outreach Elder Care		Bldg. Gross Sq. Mtrs. # of FTE	175.0 0.0	45.9	100%			
Outloadii Liudi Oale		Bldg. Gross Sq. Mtrs.			100%			
Home Health Care	0	# of Home Health Care FTE	0.0		100%	21	\$0	\$0
		Bldg. Gross Sq. Mtrs.	0.0		100%			
Elder Care Total	0	# of patient beds	0	0	100%			
	•	Bldg. Gross Sq. Mtrs.		46	26%			
Total Elder Care Building C	Proce Cause	n Motoro	240	<b>57</b>	269/			
Total Elder Care - Building C	noss square	e Merer 2	219	57	26%			

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## The California Area Health Services Master Plan Morongo Clinic-Riverside/San Bernardino Indian Health Inc.



## Resource Allocation - Native American (IHS)

Compares # of Key Characteristics (KC) required in 2015 to the Existing Key Characteristics. Existing data was collected from the site visit questionnaires. Also projects necessary Contract Health \$ by Service Line as determined in the Delivery Plan.

	Direct Health Care						
Discipline	Planned Projected	Key Characteristics (KC)	# Req'd in 2015	Exist KC (From Quest.)	% of Need		
Miscellaneous Services							
		# of FTE	0.0		100%		
		Bldg. Gross Sq. Mtrs.	0.0		100%		
		# of FTE	0.0		100%		
		Dept. Gross Sq. Mtrs	0.0		100%		
		# of FTE	0.0		100%		
		Dept. Gross Sq. Mtrs	0.0		100%		
		# of FTE	0.0		100%		
		Bldg. Gross Sq. Mtrs.	0.0		100%		
Miscellaneous Services Buil	0	0	100%				
Grand Total - Total Building Gross Square Meters				2,342	56%		

	Contract Health Care							
i	Planned Projected	Cost / Unit	Total CH Dollars					
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Contract Health Dollars Sub-Total	\$3,876,850
Other Expenditures - Contract Health	\$1,511,972
Inflation Adjusted CHS \$ - Total	\$7,221,021